



Local Lines

Shrewsbury Electric and Cable Operations
508-841-8500



What's
Happening at
SELCO
August, 2006

What to do During and After a Power Outage

Although extended power outages are rare in Shrewsbury, it is a good idea to know what to do when a power outage does occur.

If you lose power at home.

- Check if you've blown a fuse or circuit breaker.
- Check with your neighbors to see if they are also experiencing an outage.
- Call SELCO at 508-841-8500 to report the outage.

In times of a wide-spread outage we will receive many calls, so you may experience a busy signal.

If you see a power line down while driving.

- Do not touch or drive your car over the power line.
- Do not touch branches or any other object that may be in contact with the line.
- Call 508-841-8500 to report the downed line.

After a power outage.

- You digital cable box may take a minute or two to reload VOD data.
- TownISP customers using a wireless router with their cable modem may need to manually reboot the router. Unplug the router, wait 30 seconds then plug it in. If you continue to have problems contact the Help Desk at 508-841-8572.

SELCO to Begin Fairlawn 69kV Project

How Shrewsbury Receives Power

SELCO provides power to the Town of Shrewsbury primarily through three substations. Power is fed to our main substation, on Rolfe Ave., from the high voltage transmission lines owned by National Grid that run through the Fairlawn section of Town.

From the Rolfe Ave. substation, two 69,000 volt (69kV) underground cables supply power to the Logan substation on Worthington Ave., also in the Fairlawn section of Town. Two other 69kV underground cables from the Rolfe Ave. substation supply power to the Johnson substation near the center of Town on Municipal Dr. adjacent to the SELCO operations center.

At the Logan and Johnson substations the 69,000 volts is transformed to a lower voltage that is distributed to our customers through overhead and underground power lines.

Fairlawn Project Overview

SELCO is planning to replace the two existing 69kV cables that supply the Logan substation on Worthington Ave. The underground cables to be replaced run along Rolfe Ave., Gordon Rd. and Sias Ave. There will also be upgrades at both substations to improve the capacity and reliability of the power supply.



Logan Substation on Worthington Ave.

"The upgrade replaces one cable, originally installed in 1967, that is no longer fit for use. A second cable, installed in 1972, will also be replaced because it is approaching the end of its useful life," said SELCO Manager of Engineering Ralph Iaccarino. "The new cables will provide for growth and ensure system reliability."

Construction at Logan substation will begin in late July or early August. Removal of the existing cables will begin in early September. The project should be completed in early December.

There will be minimal inconvenience to SELCO customers. Existing underground infrastructure will be used and we do not anticipate that any excavation will be required. "Because we have installed backup supply to the Logan Substation, there will be no electric service interruption as a result of this construction," Mr. Iaccarino said.

Accident Results in Broken Pole... SELCO to the Rescue!



At approximately 4:10 p.m. on June 21, 2006 a car veered into the utility pole at the intersection of Lake Street and Boston Turnpike (Route 9 East). Despite the damaged pole, power remained on in the area.

Lake Street immediately south of Route 9 was closed while the broken pole was replaced. SELCO was able to remedy the situation with loss of power limited to parts of Lake St.

Thanks to SELCO's hardworking line crew the problem was resolved quickly with minimal impact on residents.

Staples Donates \$4,540 to Lake Street Park as Part of SELCO Arbor Day Event

SELCO's 2nd Annual Arbor Day Celebration, held in late April, included a computer and electronics recycling event sponsored by Staples office supply store.

Staples was able to collect more than 450 computer monitors, CPUs, and peripherals for recycling, keeping these hazardous materials out of our curbside pickup.

Shrewsbury residents paid \$10 per computer monitor to be recycled. Staples donated all proceeds collected to the Shrewsbury Lake Street Park Fund and supplied each participant with a \$10 off coupon good at the Shrewsbury Staples store. The total donated to the park was **\$4,540!**



Left to right: Shannon Pajer, Staples Associate; Chris Lang, Staples District Mgr; Jill Stone, Staples Shrewsbury Store Mgr; Nancy Allen, Shrewsbury Dir. Public Health; Angela Snell, Shrewsbury Dir. Parks & Recreation.

SELCO Adds ESPNU to Digital Cable Lineup

Never Graduate... From the first fall practice to the last spring trophy presentation, ESPNU has the college sports calendar completely covered.

ESPNU action includes a variety of top football and men's and women's basketball, mixed with baseball, softball, volleyball, lacrosse, ice hockey, wrestling, and more.

ESPNU also offers comprehensive studio programming, replays of ABC Sports, ESPN, ESPN2, and ESPN Regional Television games, plus specials and more.

ESPNU will once again play host to over 60 live college football games during the 2006 football season. Highlights from the third quarter include exclusive live match-ups between Iowa and Montana at 12PM on Saturday, September 2nd and between Wisconsin and Western Illinois at 3:30PM on Saturday, September 9th.

Be sure to watch ESPNU on SELCO Digital Cable CH. 217 and catch the very best in college sports ...**GO TEAM!**



SELCO Wishes a Happy Retirement to Cliff Cronin and Judy Flanagan

Cliff Cronin retired from SELCO on June 31, 2006 after thirty-three years of service. Following a short time with the Parks Department (01/18/71-10/26/72), Cliff joined SELCO in October 1972. He was initially responsible for installation of miles of underground systems in the growth years of the '70's. He moved up to become a First-Class Lineman and subsequently accepted a position as First Class Substation Operator.

A big thank you goes out to Cliff for his contribution and dedication in providing electric service to residents of Shrewsbury.

Hired by SELCO in 1999, Customer Service Representative Judy Flanagan has been an outstanding employee for the last seven years. Always up-beat and cheerful, Judy has consistently dealt with our customers in with a warm smile, whether establishing a new account or helping to resolve a problem. Have a happy and healthy retirement Judy!




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summer slam
August 20 on Pay-Per-View

UNFORGIVEN
Sept. 17th on Pay-Per-View

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summer slam
LIVE ON PAY-PER-VIEW • SUNDAY • AUGUST 20 • 8P-11P

Shrewsbury Electric and Cable Operations
100 Maple Avenue – Shrewsbury, MA 01545 – 508-841-8500
Office Hours: 7:30 a.m. to 4:30 p.m. M-F